

Appendix B - High level overview of the public realm contract.

The Contract has been developed to meet Council's objectives set out in 10.9 of this report.

Its key features are as follows:

- Service delivery is planned in advance to allow for greater efficiency in deliver. A "Forward Plan" (covering the same four year period as the Council's Medium Term Spending Plan) provides a longer term planning of the Public Realm Services. Prior to the start of each financial year an Annual Plan is prepared by the Provider and approved by the Council setting out the proposed service delivery for that financial year. This enables delivery to be properly planned and efficiencies realised.
- The scope of services to be delivered in any year will be responsive to Public Realm asset needs and local priorities and is not fixed. As a result, payment on an open book basis is adopted so that the Council is only paying for the services delivered. Payment is linked to performance against regularly measured indicators that reflect the desired outcomes. Payment may be made on a target cost, lump sum or (in appropriate circumstances) a cost reimbursable basis to reflect whichever approach represents best value for money for the relevant service area.